

**CHRISTOPHERSON**  
BUSINESS TRAVEL

CORPORATE TRAVEL SERVICES  
FOR A **DIGITAL WORLD**

# **COVID-19 TRAVEL VENDOR HEALTH & SAFETY GUIDE**

February 17, 2021

# Contents

<b>COVID-19 HEALTH AND SAFETY LINKS</b> .....	<b>1</b>
<b>TRANSPORTATION SECURITY ADMINISTRATION (TSA)</b> .....	<b>1</b>
<b>AIRLINES</b> .....	<b>2</b>
Vendor .....	2
Aer Lingus .....	2
AeroMexico.....	3
Air Canada .....	4
Air France.....	5
Air New Zealand.....	6
Air Transat.....	7
AirAsia .....	8
Alaska Airlines and Horizon Air.....	9
Alitalia.....	10
American Airlines.....	11
ANA Holdings.....	12
Austrian Airlines.....	13
Avianca Airlines .....	14
Bangkok Airways.....	15
British Airways.....	16
Brussels Airlines.....	17
Cathay Pacific .....	18
CSA Czech Airlines.....	19
Delta Airlines .....	20
EL AL.....	21
Emirates .....	22
Etihad Airways.....	23
Finnair .....	24

Frontier Airlines.....	25
Garuda Indonesia .....	26
Gulf Air .....	27
Hawaiian Airlines .....	28
Iberia Airlines.....	29
JetBlue .....	30
Japan Airlines.....	31
KLM Royal Dutch Airlines .....	32
Korean Air .....	33
LATAM Airlines .....	34
LOT Polish Airlines .....	35
Lufthansa Group.....	36
Middle East Airlines .....	37
Norwegian .....	38
Oman Air .....	39
Philippine Airlines .....	40
Qantas .....	41
Qatar Airways .....	42
Royal Jordanian .....	43
SAS .....	44
Saudi Arabian Airlines .....	45
Singapore Airlines.....	46
Southwest Airlines .....	47
Spirit Airlines .....	48
Sun Country Airlines .....	49
SWISS.....	50
TAP Air Portugal .....	51
Turkish Airlines.....	52
United Airlines.....	53

Virgin Australia .....	54
Vueling.....	55
Westjet .....	56
Wizz Air.....	57
<b>GROUND TRANSPORTATION .....</b>	<b>58</b>
Vendor .....	58
Amtrak.....	58
Avis Budget Group.....	59
BLS Company .....	60
Carey International and Embarque .....	61
Dollar .....	62
Enterprise Holdings .....	63
Great Western Railway.....	64
Hertz Corporation.....	65
Lyft .....	66
Parking Spot .....	67
SIXT .....	68
Thrifty.....	69
Uber.....	70
<b>LODGING .....</b>	<b>71</b>
Vendor .....	71
Accor Hotels.....	71
Airbnb.....	72
American Hotel & Lodging Association .....	73
Anantara Hotels, Resorts, and Spas .....	74
Ascott.....	75
Barceló Hotel Group.....	76
Best Western Hotels & Resorts .....	77
Choice Hotels.....	78

Dalata Hotel Group.....	79
Dan Hotels .....	80
Drury Hotels .....	81
Extended Stay America Hotels .....	82
Far East Hospitality .....	83
Four Seasons Hotels and Resorts .....	84
G6 Hospitality .....	85
Hilton Hotels.....	86
Hyatt Hotels .....	87
Indian Hotels Company Limited.....	88
InterContinental Hotels Group (IHG).....	89
InTown Suites .....	90
Jurys Inn and Leonardo Hotels UK & Ireland.....	91
Kempinski Hotels .....	92
Langham Hospitality Group.....	93
Leading Hotels of the World.....	94
Loews Hotels .....	95
Marriott Hotels.....	96
Meliá Hotels International .....	97
Millennium Hotels.....	98
MGM Resorts.....	99
My Place Hotels.....	100
NH Hotel Group .....	101
Oakwood.....	102
Okura Nikko Hotels.....	103
Omni Hotels and Resorts.....	104
Onyx Hospitality Group.....	105
OYO Hotels .....	106
Palladium Hotel Group.....	107

Premier Inn .....108  
Radisson Hotel Group .....109  
Red Lion Hotels Corp.....110  
Red Roof Inns .....111  
Rosewood Hotels & Resorts .....112  
Scandic Hotels .....113  
Shangri-La Hotels.....114  
Warwick Hotels and Resorts.....115  
Wyndham Hotels Group .....116  
Wynn Resorts .....117

## COVID-19 HEALTH AND SAFETY LINKS

[BCD Travel COVID-19 Info Hub](#) [Centers for Disease Control and Prevention](#) [Johns Hopkins Center for Health Security](#) [Occupational Health and Safety Administration](#)  
[Transportation Security Administration](#) [U.S. Customs and Border Protection](#) [U.S. Department of State](#) [World Health Organization](#)

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### COVID-19 TRAVEL VENDOR HEALTH & SAFETY GUIDE

#### TRANSPORTATION SECURITY ADMINISTRATION (TSA)

##### Measures

##### Link

Mandating passenger face masks

<https://www.tsa.gov/coronavirus>

Allowing one bottle of liquid hand sanitizer of up to 12 ounces, which must be screened separately

<https://www.tsa.gov/coronavirus/news>

Accepting expired driver's licenses or state-issued ID up to 1 year after expiration date; REAL ID enforcement date is 10/1/2021

<https://www.tsa.gov/news/press/releases/2021/01/31/tsa-implement-executive-order-regarding-face-masks-airport-security>

Asking travelers to put pocket items in carry-on bags, remove belts, and put food items in bins for screening (except TSA PreCheck members)

Standardizing screen installation where social distancing is not possible

Using retinal scans for identification at some airports

Verifying ID without physical contact

Mandating that agents wear masks, face shields, and gloves, and requiring them to clean their gloves or change to a new pair between interactions with passengers

Consolidating security checkpoints and redirecting passengers as needed

Allowing travelers to self-scan boarding passes

Ensuring there are no prohibited items over 3.4 ounces in carry-on bags (except for 12-ounce bottle of hand sanitizer)

Allowing for social distancing, including at security checkpoints and among officers

Suggesting travelers arrive early for flights as COVID-19 has affected staffing and operations

Increasing frequency of cleaning and disinfecting

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Aer Lingus	Requiring traveler masks	✓	✓		<a href="https://www.aerlingus.com/support/covid19-information/">https://www.aerlingus.com/support/covid19-information/</a> <a href="https://www.aerlingus.com/support/covid19-information/new-safety-measures/">https://www.aerlingus.com/support/covid19-information/new-safety-measures/</a>	
	Banning noncompliant travelers	✓				
	Checking traveler temperatures	✓		At some airports		
	Requiring traveler health surveys					
	Supplying hand sanitizer/hygiene kit	✓				
	Requiring staff masks/PPE	✓				
	Opening lounges			London Heathrow lounge now open		
	Requiring additional cleaning			✓		
	Using social distancing	✓				
	Providing food/beverage service			✓		Reduced service available on transatlantic flights only
	Allowing passenger food/beverage					
	Blocking middle seats					Blocking seats for short-haul AerSpace flights
	Supplying entertainment					
	Offering contactless options	✓		✓		
Using HEPA/similar air filtration			✓			
Requiring staff medical exams						



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
AeroMexico	Requiring traveler masks	✓	✓	Reusable masks must be multilayered, gapless	<a href="https://aeromexico.com/en-us/actions-covid19">https://aeromexico.com/en-us/actions-covid19</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			<a href="https://aeromexico.com/en-us/health-and-sanitization-measures">https://aeromexico.com/en-us/health-and-sanitization-measures</a>
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓	✓	Supplying hand sanitizer on international flights	
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams	✓	✓			

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Air Canada</b>	Requiring traveler masks	✓	✓	No valved, vented, bandana, or gaiter masks; no face shields	<a href="https://www.aircanada.com/us/en/aco/home/book/travel-news-and-updates/2020/covid-19.html">https://www.aircanada.com/us/en/aco/home/book/travel-news-and-updates/2020/covid-19.html</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE	✓	✓	Masks required; other PPE available but optional	
	Opening lounges	✓			
	Requiring additional cleaning	✓	✓		
	Using social distancing				
	Providing food/beverage service	✓	✓		
	Allowing passenger food/beverage				
	Blocking middle seats			Notifies economy passengers if flight nears capacity	
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Air France	Requiring traveler masks	✓	✓	Must be EN14683 standard, single-use surgical mask	<a href="https://www.airfrance.us/US/en/common/page_flottante/information/coronavirus.htm">https://www.airfrance.us/US/en/common/page_flottante/information/coronavirus.htm</a>	
	Banning noncompliant travelers	✓	✓			
	Checking traveler temperatures	✓		For some flights	<a href="https://www.airfrance.us/US/en/local/resainfovol/meilleuresoffres/COVID19_testing_requirement.htm">https://www.airfrance.us/US/en/local/resainfovol/meilleuresoffres/COVID19_testing_requirement.htm</a>	
	Requiring health surveys			Check Covid test requirements for your flight		
	Supplying hand sanitizer/hygiene kit	✓	✓	Sanitary kits provided on long-haul flights	<a href="https://www.airfrance.us/US/en/common/page_flottante/engagement-air-france-protect.htm">https://www.airfrance.us/US/en/common/page_flottante/engagement-air-france-protect.htm</a>	
	Requiring staff masks/PPE	✓	✓			
	Opening lounges	✓		Opening some lounges	<a href="https://www.airfrance.us/US/en/common/page_flottante/information/engagement-sanitaire.htm#font-color-white-before-departure-font">https://www.airfrance.us/US/en/common/page_flottante/information/engagement-sanitaire.htm#font-color-white-before-departure-font</a>	
	Requiring additional cleaning			✓		
	Using social distancing	✓				
	Providing food/beverage service			✓	Varies with flight length	
	Allowing passenger food/beverage					
	Blocking middle seats				Distancing varies with flight	
	Supplying entertainment			✓	Use Air France Play app to download	
	Offering contactless options	✓				
Using HEPA/similar air filtration			✓			
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Air New Zealand	Requiring traveler masks		✓	When traveling internationally and required by law	<a href="https://www.airnewzealand.com/covid19">https://www.airnewzealand.com/covid19</a> <a href="https://www.airnewzealand.com/travel-alerts?eventid=CBK1SfZaf9W1qLYzVq6">https://www.airnewzealand.com/travel-alerts?eventid=CBK1SfZaf9W1qLYzVq6</a> <a href="https://covid19.govt.nz/health-and-wellbeing/protect-yourself-and-others/wear-a-face-covering/#types-of-mask-or-face-covering">https://covid19.govt.nz/health-and-wellbeing/protect-yourself-and-others/wear-a-face-covering/#types-of-mask-or-face-covering</a>	
	Banning noncompliant travelers					
	Checking traveler temperatures					
	Requiring health surveys					
	Supplying hand sanitizer/hygiene kit	✓	✓			
	Requiring staff masks/PPE					
	Opening lounges	✓		Depends on alert level		
	Requiring additional cleaning					
	Using social distancing			✓		Allowing empty seats between customers traveling alone
	Providing food/beverage service			✓		Request special meals when booking
	Allowing passenger food/beverage					
	Blocking middle seats					When possible
	Supplying entertainment					
	Offering contactless options	✓				via Air NZ Mobile app
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Air Transat	Requiring traveler masks	✓	✓	Mask also required on transfers	<a href="https://www.airtransat.com/en-US/travel-information-en-us/traveller-care">https://www.airtransat.com/en-US/travel-information-en-us/traveller-care</a>  <a href="https://www.airtransat.com/en-US/travel-information-en-us/coronavirus#faq">https://www.airtransat.com/en-US/travel-information-en-us/coronavirus#faq</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			
	Requiring health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓	Varies with flight length	
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration				
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
AirAsia	Requiring traveler masks	✓	✓		<a href="https://www.airasia.com/aa/covid-19/en/gb/flying-safe-with-airasia.html">https://www.airasia.com/aa/covid-19/en/gb/flying-safe-with-airasia.html</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			<a href="https://www.airasia.com/aa/covid-19/en/gb/inthistgether.html">https://www.airasia.com/aa/covid-19/en/gb/inthistgether.html</a>
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE			✓	
	Opening lounges				
	Requiring additional cleaning			✓	
	Using social distancing	✓			
	Providing food/beverage service			✓	Must pre-book hot meals online
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams	✓				

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Alaska Airlines and Horizon Air	Requiring traveler masks	✓	✓	Cloth mask required, no valves, mesh, or holes	<a href="https://www.alaskaair.com/content/advisories/coronavirus">https://www.alaskaair.com/content/advisories/coronavirus</a>
	Banning noncompliant travelers			Noncompliance may result in suspension	
	Checking traveler temperatures				<a href="https://www.alaskaair.com/content/airport-lounge/location-and-hours">https://www.alaskaair.com/content/airport-lounge/location-and-hours</a>
	Requiring traveler health surveys	✓			<a href="https://www.alaskaair.com/content/advisories/coronavirus">https://www.alaskaair.com/content/advisories/coronavirus</a>
	Supplying hand sanitizer/hygiene kit	✓	✓		<a href="https://www.alaskaair.com/content/next-level-care/covid-testing">https://www.alaskaair.com/content/next-level-care/covid-testing</a>
	Requiring staff masks/PPE	✓	✓	Depending on task and social distance	
	Opening lounges	✓		Opening at some airports	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓	Extra space onboard is not guaranteed	
	Providing food/beverage service			✓	Depending on flight length
	Allowing passenger food/beverage			✓	
	Blocking middle seats				
	Supplying entertainment			✓	Inflight Entertainment System via your mobile device
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Alitalia</b>	Requiring traveler masks	✓	✓	Surgical mask recommended at airport, required onboard, must replace every 4 hours	<a href="https://www.alitalia.com/en_en/fly-alitalia/news-and-activities/news/info-flights/flying-safely.html">https://www.alitalia.com/en_en/fly-alitalia/news-and-activities/news/info-flights/flying-safely.html</a>
	Banning noncompliant travelers	✓		If self-declaration forms are non-compliant	
	Checking traveler temperatures	✓		May be taken at some airports and destinations	<a href="https://www.alitalia.com/en_us/fly-alitalia/news-and-activities/news/flying-during-covid-19.html">https://www.alitalia.com/en_us/fly-alitalia/news-and-activities/news/flying-during-covid-19.html</a>
	Requiring traveler health surveys	✓		For each passenger and each leg of the trip	
	Supplying hand sanitizer/hygiene kit				
	Requiring staff masks/PPE				
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service			✓	
	Allowing passenger food/beverage			✓	Reduced
	Blocking middle seats				
	Supplying entertainment			✓	Varies by type of aircraft
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>American Airlines</b>	Requiring traveler masks	✓	✓	No masks with valves, vents, mesh, or lace; no balaclavas, bandanas, gaiters, scarves, ski masks	<a href="https://www.aa.com/i18n/travel-info/coronavirus-updates.jsp">https://www.aa.com/i18n/travel-info/coronavirus-updates.jsp</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				<a href="https://www.aa.com/i18n/travel-info/travel-with-confidence.jsp">https://www.aa.com/i18n/travel-info/travel-with-confidence.jsp</a>
	Requiring traveler health surveys				<a href="https://www.aa.com/i18n/travel-info/clubs/club-lounge-changes.jsp">https://www.aa.com/i18n/travel-info/clubs/club-lounge-changes.jsp</a>
	Supplying hand sanitizer/hygiene kit	✓	✓	On most international and some domestic flights	
	Requiring staff masks/PPE	✓	✓	No masks with valves, vents, mesh, or lace allowed	
	Opening lounges	✓		At some airports	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service			✓	Limited service and offerings
	Allowing passenger food/beverage			✓	
	Blocking middle seats				Allowing passengers to move to emptier flights
	Supplying entertainment				
	Offering contactless options	✓			
Using HEPA/similar air filtration			✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
ANA Holdings	Requiring traveler masks	✓	✓		<a href="https://www.ana.co.jp/en/jp/topics/coronavirus-travel-information/initiative/">https://www.ana.co.jp/en/jp/topics/coronavirus-travel-information/initiative/</a>
	Banning noncompliant travelers		✓		
	Checking traveler temperatures	✓		At some airports	
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓	Certain antibacterial air sanitizers are not permitted	
	Requiring staff masks/PPE	✓	✓	PPE depends on situation	
	Opening lounges			Varies per airport	
	Requiring additional cleaning		✓		
	Using social distancing	✓			
	Providing food/beverage service		✓		
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment			Magazines can be requested on some flights	
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Austrian Airlines</b>	Requiring traveler masks	✓	✓	Must use valveless FFP2 or valveless FFP3 masks	<a href="https://www.austrian.com/us/en/travel-coronatimes">https://www.austrian.com/us/en/travel-coronatimes</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				<a href="https://www.austrianblog.com/de/sicheres-reisen/#section-faq">https://www.austrianblog.com/de/sicheres-reisen/#section-faq</a>
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE			✓	
	Opening lounges	✓		At some locations	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓	When possible	
	Providing food/beverage service			✓	Limited options available
	Allowing passenger food/beverage				
	Blocking middle seats				Social distancing when possible
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Avianca Airlines	Requiring traveler masks	✓	✓		<a href="https://www.avianca.com/us/en/experience/avianca-biocare/">https://www.avianca.com/us/en/experience/avianca-biocare/</a>
	Banning noncompliant travelers	✓			
	Checking traveler temperatures	✓			<a href="https://www.avianca.com/us/en/experience/covid-19/">https://www.avianca.com/us/en/experience/covid-19/</a>
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit		✓	On some flights	
	Requiring staff masks/PPE	✓	✓		
	Opening lounges	✓		VIP lounges	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓	On some flights	
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Bangkok Airways	Requiring traveler masks	✓	✓		<a href="https://www.bangkokair.com/eng/covid19information">https://www.bangkokair.com/eng/covid19information</a>  <a href="https://www.bangkokair.com/eng/Announcement/view/bangkok-airways-enhances-precautionary-measures-and-social-distancing-practices">https://www.bangkokair.com/eng/Announcement/view/bangkok-airways-enhances-precautionary-measures-and-social-distancing-practices</a>
	Banning noncompliant travelers	✓			
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓		Including transfers	
	Providing food/beverage service				
	Allowing passenger food/beverage			Prohibited	
	Blocking middle seats			Pre-allocates seats for social distancing	
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration				
Requiring staff medical exams	✓				

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
<b>British Airways</b>	Requiring traveler masks	✓	✓		<a href="https://www.britishairways.com/en-us/information/the-ba-experience/welcome-on-board">https://www.britishairways.com/en-us/information/the-ba-experience/welcome-on-board</a>	
	Banning noncompliant travelers					
	Checking traveler temperatures					
	Requiring traveler health surveys	✓				
	Supplying hand sanitizer/hygiene kit	✓	✓			
	Requiring staff masks/PPE	✓	✓	For all customer-facing employees		
	Opening lounges	✓		At some locations		
	Requiring additional cleaning			✓		
	Using social distancing	✓				
	Providing food/beverage service			✓		
	Allowing passenger food/beverage			✓		With restrictions if special meals are required
	Blocking middle seats					
	Supplying entertainment			✓		Providing PressReader app for digital content
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Brussels Airlines</b>	Requiring traveler masks	✓	✓	No face shields or valved masks	<a href="https://www.brusselsairlines.com/en-be/travel-safely/measures.aspx">https://www.brusselsairlines.com/en-be/travel-safely/measures.aspx</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE				
	Opening lounges	✓		Limited hours and availability	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓	On flights to Africa and the United States	
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Cathay Pacific	Requiring traveler masks		✓	Masks required at some airports	<a href="https://www.cathaypacific.com/cx/en_US/flying-with-us/cathaycare.html">https://www.cathaypacific.com/cx/en_US/flying-with-us/cathaycare.html</a>
	Banning noncompliant travelers	✓			
	Checking traveler temperatures	✓	✓		<a href="https://www.cathaypacific.com/cx/en_US/covid-19/face-mask-requirement.html">https://www.cathaypacific.com/cx/en_US/covid-19/face-mask-requirement.html</a>
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit				
	Requiring staff masks/PPE	✓	✓		
	Opening lounges	✓			
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats				When possible
	Supplying entertainment				
	Offering contactless options	✓			
Using HEPA/similar air filtration			✓		
Requiring staff medical exams	✓				



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
CSA Czech Airlines	Requiring traveler masks	✓	✓	Face shields not allowed without mask	<a href="https://www.csa.cz/cz-en/covid-19/">https://www.csa.cz/cz-en/covid-19/</a>
	Banning noncompliant travelers		✓		
	Checking traveler temperatures				
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓	As capacity permits	
	Providing food/beverage service				
	Allowing passenger food/beverage		✓	Must pre-order meals	
	Blocking middle seats			Depending on service class, capacity	
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration				
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Delta Airlines	Requiring traveler masks	✓	✓	No valved masks, bandanas, scarves, ski masks, balaclavas; no face shields only; two-layer gaiters only	<a href="https://www.delta.com/us/en/travel-update-center/coronavirus-travel-faqs">https://www.delta.com/us/en/travel-update-center/coronavirus-travel-faqs</a>	
	Banning noncompliant travelers	✓	✓			
	Checking traveler temperatures			Added website map tool that shows destination health requirements	<a href="https://www.delta.com/us/en/travel-update-center/ways-we-are-keeping-you-safe/setting-the-standard-for-safer-travel">https://www.delta.com/us/en/travel-update-center/ways-we-are-keeping-you-safe/setting-the-standard-for-safer-travel</a>	
	Requiring traveler health surveys	✓		“Clearance to Fly” required for mask exemption		
	Supplying hand sanitizer/hygiene kit	✓	✓	Care Kits on request, Amenity Kits available on long-haul international flights	<a href="https://news.delta.com/check-baggage-claim-delta-has-you-covered-safe-travel-experience">https://news.delta.com/check-baggage-claim-delta-has-you-covered-safe-travel-experience</a>	
	Requiring staff masks/PPE	✓	✓	For customer-facing employees		
	Opening lounges	✓		At some locations		
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓	✓	Capping passenger limit when possible		
	Providing food/beverage service			✓	Availability depends on flight length	
	Allowing passenger food/beverage			✓		
	Blocking middle seats			✓	Blocking middle or aisle seats until 4/30/2021	
	Supplying entertainment					
	Offering contactless options	✓				
Using HEPA/similar air filtration			✓			
Requiring staff medical exams	✓			Providing rapid-response testing hub and lounge staff		

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
EL AL	Requiring traveler masks	✓	✓	Replace disposable masks every 4 hours	<a href="https://www.elal.com/en/PassengersInfo/Pages/Flights-in-the-time-of-Corona.aspx#at_airport">https://www.elal.com/en/PassengersInfo/Pages/Flights-in-the-time-of-Corona.aspx#at_airport</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			<a href="https://www.elal.com/en/PassengersInfo/Pages/Before-You-Fly.aspx">https://www.elal.com/en/PassengersInfo/Pages/Before-You-Fly.aspx</a>
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit		✓		<a href="https://www.elal.com/en/PassengersInfo/Pages/Flight-Experience.aspx">https://www.elal.com/en/PassengersInfo/Pages/Flight-Experience.aspx</a>
	Requiring staff masks/PPE		✓		
	Opening lounges				
	Requiring additional cleaning			✓	
	Using social distancing	✓	✓		
	Providing food/beverage service			✓	Limited meal options
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Emirates	Requiring traveler masks	✓	✓	Including ground transportation; medical masks only on some flights	<a href="https://www.emirates.com/us/english/help/your-safety/">https://www.emirates.com/us/english/help/your-safety/</a>
	Banning noncompliant travelers				<a href="https://www.emirates.com/us/english/help/flying-to-and-from-dubai/tourists-travelling-to-dubai/">https://www.emirates.com/us/english/help/flying-to-and-from-dubai/tourists-travelling-to-dubai/</a>
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓		Travelers to/from Dubai must have negative PCR test	<a href="https://www.emirates.com/us/english/help/covid-19/">https://www.emirates.com/us/english/help/covid-19/</a>
	Supplying hand sanitizer/hygiene kit	✓	✓	Including ground transportation	
	Requiring staff masks/PPE	✓	✓	Including ground transportation	
	Opening lounges	✓		At some locations	
	Requiring additional cleaning	✓	✓	Including ground transportation	
	Using social distancing	✓			
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
Using HEPA/similar air filtration			✓		
Requiring staff medical exams	✓				

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Etihad Airways	Requiring traveler masks	✓	✓		<a href="https://www.etihad.com/en-us/fly-etihad/health-and-wellness">https://www.etihad.com/en-us/fly-etihad/health-and-wellness</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓		Requiring free COVID-19 test before every flight through 3/31/2021	<a href="https://www.etihad.com/en/travel-updates/covid-19">https://www.etihad.com/en/travel-updates/covid-19</a>
	Requiring traveler health surveys	✓		Mandatory negative COVID-19 PCR test, children 12 and younger and disabled children exempt	<a href="https://www.etihad.com/en/travel-updates/all-destinations-travel-guides">https://www.etihad.com/en/travel-updates/all-destinations-travel-guides</a>
	Supplying hand sanitizer/hygiene kit			✓	
	Requiring staff masks/PPE	✓	✓		
	Opening lounges	✓		At some locations	
	Requiring additional cleaning	✓	✓	Including ground transportation	
	Using social distancing	✓	✓		
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats				Providing more space when possible
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Finnair	Requiring traveler masks	✓	✓	No face shields, scarves, or masks with valves	<a href="https://www.finnair.com/us-en/safe-travel-during-coronavirus">https://www.finnair.com/us-en/safe-travel-during-coronavirus</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓	✓	Depends on destination	<a href="https://www.finnair.com/us-en/safe-travel-during-coronavirus/health-and-safety-measures">https://www.finnair.com/us-en/safe-travel-during-coronavirus/health-and-safety-measures</a>
	Requiring traveler health surveys			Requiring negative Covid test or recovery certificate for flights to Finland	
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE	✓	✓	Surgical masks	
	Opening lounges			Most lounges are closed	
	Requiring additional cleaning		✓		
	Using social distancing	✓			
	Providing food/beverage service				
	Allowing passenger food/beverage			Pre-order meals	
	Blocking middle seats			Socially distanced seating when possible	
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Frontier Airlines	Requiring traveler masks	✓	✓	No bandana, vented, or mesh masks, no face shields	<a href="https://www.flyfrontier.com/travel/travel-info/covid-19">https://www.flyfrontier.com/travel/travel-info/covid-19</a>  <a href="https://www.flyfrontier.com/committed-to-you/?mobile=true#Health">https://www.flyfrontier.com/committed-to-you/?mobile=true#Health</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service				
	Allowing passenger food/beverage		✓		
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams	✓				

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Garuda Indonesia	Requiring traveler masks	✓	✓		<a href="https://www.garuda-indonesia.com/id/en/news-and-events/kebijakan-operasional-terkait-covid19">https://www.garuda-indonesia.com/id/en/news-and-events/kebijakan-operasional-terkait-covid19</a>
	Banning noncompliant travelers				
	Checking traveler temperatures		✓		<a href="https://skytraxratings.com/airlines/garuda-indonesia-covid-19-safety-policies">https://skytraxratings.com/airlines/garuda-indonesia-covid-19-safety-policies</a>
	Requiring traveler health surveys	✓	✓	Depending on type of flight; a negative PCR test or rapid test may also be required	
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE		✓	When serving	
	Opening lounges				
	Requiring additional cleaning		✓		
	Using social distancing		✓	Leaving an empty seat between passengers	
	Providing food/beverage service		✓		
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams	✓				



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Gulf Air	Requiring traveler masks	✓			<a href="https://www.gulfair.com/on-board/health-safety-measures">https://www.gulfair.com/on-board/health-safety-measures</a>
	Banning noncompliant travelers				
	Checking traveler temperatures		✓		
	Requiring traveler health surveys		✓		
	Supplying hand sanitizer/hygiene kit		✓		
	Requiring staff masks/PPE		✓		
	Opening lounges			Depends on airport	
	Requiring additional cleaning		✓		
	Using social distancing	✓	✓	When possible onboard	
	Providing food/beverage service		✓		
	Allowing passenger food/beverage				
	Blocking middle seats			Modifying seating for distance when possible	
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams		✓	Tested for COVID-19		

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Hawaiian Airlines	Requiring traveler masks	✓	✓	No face shield/goggles only; no scarves, ski masks, balaclavas, bandanas, or mesh or valved masks; gaiters must be two layers	<a href="https://www.hawaiianairlines.com/keepingyousafe">https://www.hawaiianairlines.com/keepingyousafe</a> <a href="https://www.hawaiianairlines.com/coronavirus">https://www.hawaiianairlines.com/coronavirus</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				
	Requiring traveler health surveys	✓		For travelers who cannot wear a mask	
	Supplying hand sanitizer/hygiene kit	✓	✓	Onboard as supplies permit	
	Requiring staff masks/PPE	✓			
	Opening lounges	✓		At some locations	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓		
	Providing food/beverage service			✓	Limited options on some flights
	Allowing passenger food/beverage			✓	
	Blocking middle seats				May adjust seating to maximize spacing
	Supplying entertainment	✓			<i>Hana Hou!</i> magazine available at gates
	Offering contactless options				
	Using HEPA/similar air filtration			✓	On trans-Pacific flights
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Iberia Airlines	Requiring traveler masks	✓	✓	Must be surgical or better mask without valves	<a href="https://www.iberia.com/us/en/covid-19/measures-taken/">https://www.iberia.com/us/en/covid-19/measures-taken/</a>
	Banning noncompliant travelers	✓			
	Checking traveler temperatures				
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit		✓		
	Requiring staff masks/PPE	✓	✓		
	Opening lounges	✓		Depending on location	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓	Special meal service suspended	
	Allowing passenger food/beverage				
	Blocking middle seats			Distancing where occupancy levels permit	
	Supplying entertainment		✓	Free digital press service	
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
JetBlue	Requiring traveler masks	✓	✓	No vented or valved masks	<a href="https://www.jetblue.com/safety">https://www.jetblue.com/safety</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures			Opening Covid-19 testing sites at JFK, LaGuardia; distributing self-test kits on some NY domestic flights	
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE	✓	✓	When social distancing isn't possible	
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓	Limited offerings	
	Allowing passenger food/beverage				
	Blocking middle seats			Blocking through 12/1/20, limiting capacity through 1/7/2021, selling all seats beginning 1/8/21	
	Supplying entertainment			✓ Use own mobile device/headphones	
	Offering contactless options	✓			
Using HEPA/similar air filtration			✓		
Requiring staff medical exams	✓	✓	Customer-facing crew temperature checks		

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Japan Airlines	Requiring traveler masks	✓	✓		<a href="https://www.jal.co.jp/jp/en/info/2020/other/flysafe/">https://www.jal.co.jp/jp/en/info/2020/other/flysafe/</a>	
	Banning noncompliant travelers	✓				
	Checking traveler temperatures	✓			<a href="https://www.jal.co.jp/jp/en/info/2020/other/200403/">https://www.jal.co.jp/jp/en/info/2020/other/200403/</a>	
	Requiring traveler health surveys					
	Supplying hand sanitizer/hygiene kit	✓	✓			
	Requiring staff masks/PPE	✓	✓			
	Opening lounges	✓				
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓				
	Providing food/beverage service			✓	Depends on cabin class and destination	
	Allowing passenger food/beverage					
	Blocking middle seats					
	Supplying entertainment					
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
<b>KLM Royal Dutch Airlines</b>	Requiring traveler masks	✓	✓	Must be at least two layers of tightly woven fabric and replaced every 4 hours, no vents or valves	<a href="https://www.klm.com/travel/jp_en/prepare_for_travel/up_to_date/coronavirus.htm">https://www.klm.com/travel/jp_en/prepare_for_travel/up_to_date/coronavirus.htm</a>	
	Banning noncompliant travelers	✓				<a href="https://www.klm.co.jp/en/information/faq">https://www.klm.co.jp/en/information/faq</a>
	Checking traveler temperatures	✓	✓	Depending on destination	<a href="https://www.klm.co.jp/en/information/faq/airport-on-board">https://www.klm.co.jp/en/information/faq/airport-on-board</a>	
	Requiring traveler health surveys	✓		For passengers traveling to/from or via Schiphol Airport		
	Supplying hand sanitizer/hygiene kit					
	Requiring staff masks/PPE					
	Opening lounges	✓		Airports and hours vary		
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓	✓	Keeping empty seats between passengers as possible		
	Providing food/beverage service			✓	Availability depends on destination and class of service; special meals available	
	Allowing passenger food/beverage			✓	Allowing baby food	
	Blocking middle seats					
	Supplying entertainment			✓	Movies, television programs, music, kid's channel, and games	
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Korean Air	Requiring traveler masks	✓	✓		<a href="https://www.koreanair.com/global/en/2020_07_carefirst.html">https://www.koreanair.com/global/en/2020_07_carefirst.html</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓	Care kits available on request	
	Requiring staff masks/PPE		✓		
	Opening lounges	✓		At some locations in Korea	
	Requiring additional cleaning		✓	Some aircraft sterilized daily, some weekly	
	Using social distancing	✓			
	Providing food/beverage service		✓	Offering limited service	
	Allowing passenger food/beverage		✓	Can be consumed unless it bothers other passengers	
	Blocking middle seats			Providing “sufficient spacing” between travelers depending on bookings	
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams	✓				

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
LATAM Airlines	Requiring traveler masks	✓	✓	No valved masks or bandanas, handkerchiefs, scarves, or woven masks, no plastic mouthguards	<a href="https://www.latam.com/en_us/experience/coronavirus/precautions-on-board/">https://www.latam.com/en_us/experience/coronavirus/precautions-on-board/</a>
	Banning noncompliant travelers	✓		Unless medical certification is provided	
	Checking traveler temperatures				<a href="https://helpdesk.latam.com/hc/en-us/articles/360044194914-What-safety-measures-are-being-taken-to-fight-the-spread-of-the-coronavirus">https://helpdesk.latam.com/hc/en-us/articles/360044194914-What-safety-measures-are-being-taken-to-fight-the-spread-of-the-coronavirus</a>
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit		✓		
	Requiring staff masks/PPE	✓	✓		<a href="https://www.latam.com/en_us/experience/coronavirus/">https://www.latam.com/en_us/experience/coronavirus/</a>
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓		
	Providing food/beverage service			✓	Except on domestic flights from Peru, Brazil, and Columbia
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
LOT Polish Airlines	Requiring traveler masks	✓	✓		<a href="https://www.lot.com/us/en/fly-safe-fly-lot">https://www.lot.com/us/en/fly-safe-fly-lot</a>
	Banning noncompliant travelers	✓			
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning			✓	
	Using social distancing	✓			
	Providing food/beverage service			✓	
	Allowing passenger food/beverage			✓	
	Blocking middle seats				
	Supplying entertainment			✓	Digital e-press
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Lufthansa Group</b> <i>Eurowings, Eurowings Europe, SunExpress, Germanwings, Brussels Airlines</i>	Requiring traveler masks	✓	✓	Only FFP2, and KN95/N95 standard or surgical masks; no vented or valved masks, visors, or face shields	<a href="https://www.lufthansa.com/us/en/protection-measures">https://www.lufthansa.com/us/en/protection-measures</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				<a href="https://www.lufthansa.com/us/en/travelling-and-corona">https://www.lufthansa.com/us/en/travelling-and-corona</a>
	Requiring traveler health surveys	✓			<a href="https://www.lufthansa.com/us/en/faq-hygiene">https://www.lufthansa.com/us/en/faq-hygiene</a>
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE			✓	
	Opening lounges	✓			Varies; check lounge directory link at right
	Requiring additional cleaning			✓	
	Using social distancing	✓			
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
Using HEPA/similar air filtration			✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Middle East Airlines</b>	Requiring traveler masks	✓	✓	Replace masks every 4 hours	<a href="https://www.mea.com.lb/english/covid19-and-travel">https://www.mea.com.lb/english/covid19-and-travel</a>
	Banning noncompliant travelers				
	Checking traveler temperatures			Check destination requirements	<a href="https://www.mea.com.lb/english/covid19-and-travel/travel-guidelines">https://www.mea.com.lb/english/covid19-and-travel/travel-guidelines</a>
	Requiring traveler health surveys			Check destination requirements	
	Supplying hand sanitizer/hygiene kit			Bring your own sanitizer	<a href="https://www.mea.com.lb/english/covid19-and-travel/travel-forms">https://www.mea.com.lb/english/covid19-and-travel/travel-forms</a>
	Requiring staff masks/PPE				
	Opening lounges	✓		Cedar and Beirut lounges open to limited capacity with modified catering	
	Requiring additional cleaning			✓	
	Using social distancing	✓			
	Providing food/beverage service				
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Norwegian	Requiring traveler masks		✓	Scarves and similar face coverings not allowed; medical masks recommended to ensure entry	<a href="https://www.norwegian.com/us/flight-status/updates/">https://www.norwegian.com/us/flight-status/updates/</a> <a href="https://www.norwegian.com/en/flight-status/updates/entry-requirements/">https://www.norwegian.com/en/flight-status/updates/entry-requirements/</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit		✓		
	Requiring staff masks/PPE		✓		
	Opening lounges				
	Requiring additional cleaning		✓		
	Using social distancing				
	Providing food/beverage service				
	Allowing passenger food/beverage		✓		
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Oman Air	Requiring traveler masks	✓	✓		<a href="https://www.omanair.com/gb/ch/covid19-safety-measures">https://www.omanair.com/gb/ch/covid19-safety-measures</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓		
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment			Disposable headsets available	
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Philippine Airlines</b>	Requiring traveler masks	✓	✓	Surgical masks required for some destinations	<a href="https://www.philippineairline.com/en/ph/home/covid-19/newnormalexperience">https://www.philippineairline.com/en/ph/home/covid-19/newnormalexperience</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures	✓			<a href="https://www.philippineairline.com/en/ph/home/covid-19/travelrules">https://www.philippineairline.com/en/ph/home/covid-19/travelrules</a>
	Requiring traveler health surveys	✓		Must download the Traze App on mobile device	
	Supplying hand sanitizer/hygiene kit				
	Requiring staff masks/PPE	✓	✓		
	Opening lounges			Domestic and international Mabuhay Lounges closed	
	Requiring additional cleaning			✓	
	Using social distancing	✓	✓		
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats				Physical distancing when flights aren't at capacity
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Qantas	Requiring traveler masks	✓	✓		<a href="https://www.qantas.com/us/en/travel-info/travel-updates/coronavirus.html">https://www.qantas.com/us/en/travel-info/travel-updates/coronavirus.html</a>  <a href="https://www.qantas.com/us/en/travel-info/travel-updates/coronavirus/health-while-flying.html?int_cam=us%3Acoronavirus%3Aarticle%3Afly-well%3Aen%3Ann">https://www.qantas.com/us/en/travel-info/travel-updates/coronavirus/health-while-flying.html?int_cam=us%3Acoronavirus%3Aarticle%3Afly-well%3Aen%3Ann</a>  <a href="https://www.qantas.com/us/en/travel-info/travel-updates/coronavirus/frequently-asked-questions.html#fly-well">https://www.qantas.com/us/en/travel-info/travel-updates/coronavirus/frequently-asked-questions.html#fly-well</a>	
	Banning noncompliant travelers					
	Checking traveler temperatures					
	Requiring traveler health surveys	✓				
	Supplying hand sanitizer/hygiene kit	✓	✓	Fly Well pack available at the gate		
	Requiring staff masks/PPE					
	Opening lounges	✓		Check departure and arrival destinations		
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓				
	Providing food/beverage service			✓		
	Allowing passenger food/beverage			✓		Must be stored in carry-on
	Blocking middle seats					
	Supplying entertainment			✓		Inflight magazine available digitally
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Qatar Airways	Requiring traveler masks	✓	✓	Face shields provided, must be worn to board and in economy class	<a href="https://www.qatarairways.com/en-us/safety-measures.html">https://www.qatarairways.com/en-us/safety-measures.html</a>
	Banning noncompliant travelers	✓			<a href="https://www.qatarairways.com/content/dam/documents/safety-measures/Custom%20Factheet.pdf">https://www.qatarairways.com/content/dam/documents/safety-measures/Custom%20Factheet.pdf</a>
	Checking traveler temperatures	✓		Negative Covid test required for some destinations	
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓		<a href="https://www.qatarairways.com/en-us/travel-alerts/COVID-19-update.html">https://www.qatarairways.com/en-us/travel-alerts/COVID-19-update.html</a>
	Requiring staff masks/PPE	✓	✓		
	Opening lounges	✓		Al Maha, Oryx, and Al Mourjan Business Lounges	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓	Coach capacity is reduced	
	Providing food/beverage service			✓	
	Allowing passenger food/beverage				
	Blocking middle seats			✓	Seating is modified, alternate seats are open
	Supplying entertainment			✓	Digital content via Oryx One app
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams			✓		



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Royal Jordanian	Requiring traveler masks		✓		<a href="https://rj.com/en/safety-measures">https://rj.com/en/safety-measures</a>	
	Banning noncompliant travelers					
	Checking traveler temperatures	✓	✓	According to local guidelines		
	Requiring traveler health surveys					
	Supplying hand sanitizer/hygiene kit					
	Requiring staff masks/PPE					
	Opening lounges	✓		Observing physical distancing		
	Requiring additional cleaning			✓		
	Using social distancing					
	Providing food/beverage service			✓		
	Allowing passenger food/beverage					
	Blocking middle seats					
	Supplying entertainment					Digital entertainment available
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
SAS	Requiring traveler masks		✓	Medical or similar masks	<a href="https://www.flysas.com/us-en/safe-travel/">https://www.flysas.com/us-en/safe-travel/</a>
	Banning noncompliant travelers	✓			<a href="https://www.flysas.com/us-en/traffic-information/message/">https://www.flysas.com/us-en/traffic-information/message/</a>
	Checking traveler temperatures				<a href="https://www.flysas.com/en/traffic-information/message/#lounge">https://www.flysas.com/en/traffic-information/message/#lounge</a>
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit				
	Requiring staff masks/PPE			✓	
	Opening lounges			✓	Some lounges open; see link at right
	Requiring additional cleaning			✓	
	Using social distancing	✓		✓	As possible onboard
	Providing food/beverage service			✓	Depends on flight length and destination
	Allowing passenger food/beverage			✓	Drinks and snacks only
	Blocking middle seats				Social distancing when possible
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Saudi Arabian Airlines	Requiring traveler masks	✓	✓		<a href="https://www.saudia.com/experience/about-us/corporate-communication/press-releases-and-news/announcement/safe-and-comfortable-on-board">https://www.saudia.com/experience/about-us/corporate-communication/press-releases-and-news/announcement/safe-and-comfortable-on-board</a>  <a href="https://www.saudia.com/covid-19">https://www.saudia.com/covid-19</a>
	Banning noncompliant travelers	✓			
	Checking traveler temperatures	✓			
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit		✓		
	Requiring staff masks/PPE	✓	✓	Screening frontline staff and crew pre-flight	
	Opening lounges	✓		Alfursan lounge providing a la carte service	
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓	Leaving adjacent seats vacant	
	Providing food/beverage service		✓	Snacks	
	Allowing passenger food/beverage				
	Blocking middle seats		✓		
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams	✓	✓			

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Singapore Airlines	Requiring traveler masks	✓	✓	Providing mask in SIA Care Kit, must replace single-use masks throughout journey	<a href="https://www.singaporeair.com/en_UK/sg/travel-info/covid19-measures/">https://www.singaporeair.com/en_UK/sg/travel-info/covid19-measures/</a>	
	Banning noncompliant travelers	✓			<a href="https://www.singaporeair.com/saar5/pdf/travel-info/covid19/Singapore-Airlines-Precautionary-Measures-e-Brochure-7June20.pdf">https://www.singaporeair.com/saar5/pdf/travel-info/covid19/Singapore-Airlines-Precautionary-Measures-e-Brochure-7June20.pdf</a>	
	Checking traveler temperatures	✓				
	Requiring traveler health surveys	✓				
	Supplying hand sanitizer/hygiene kit	✓	✓			<a href="https://www.singaporeair.com/en_UK/sg/travel-info/covid19-measures/">https://www.singaporeair.com/en_UK/sg/travel-info/covid19-measures/</a>
	Requiring staff masks/PPE	✓	✓			
	Opening lounges	✓			Check link at right	<a href="https://www.singaporeair.com/en_UK/sg/flying-withus/before-the-flight/lounges/silverkris/">https://www.singaporeair.com/en_UK/sg/flying-withus/before-the-flight/lounges/silverkris/</a>
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓				
	Providing food/beverage service			✓	Depends on flight	
	Allowing passenger food/beverage					
	Blocking middle seats				Designating transit/non-transit seating zones	
	Supplying entertainment			✓	Wi-Fi plans offered, SingaporeAir mobile app, headsets available	
	Offering contactless options	✓	✓			
Using HEPA/similar air filtration			✓			
Requiring staff medical exams	✓					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Southwest Airlines</b>	Requiring traveler masks	✓	✓	No mesh, valved, or vented masks, bandanas, ski masks or face shields; masks should be two-layered	<a href="https://www.southwest.com/airline-cleanliness-social-distance/#clean-promise">https://www.southwest.com/airline-cleanliness-social-distance/#clean-promise</a>
	Banning noncompliant travelers	✓	✓	Depending on destination	
	Checking traveler temperatures		✓		<a href="https://www.southwest.com/airline-cleanliness-social-distance/#mask-faq">https://www.southwest.com/airline-cleanliness-social-distance/#mask-faq</a>
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓	Wipes available onboard on request	
	Requiring staff masks/PPE	✓	✓	For customer-facing employees	
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓		
	Providing food/beverage service			✓	Flights >250 miles when available
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Spirit Airlines	Requiring traveler masks	✓	✓	Must be at least two layers of fabric, no bandanas, valved/vented or mesh masks, or face shields only	<a href="https://www.spirit.com/notice">https://www.spirit.com/notice</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE	✓	✓	For guest-facing staff	
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing				
	Providing food/beverage service		✓	By request only	
	Allowing passenger food/beverage				
	Blocking middle seats			Spacing seats unless flight fills	
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
<b>Sun Country Airlines</b>	Requiring traveler masks	✓	✓	Must be at least two layers of fabric, no bandanas, valved/vented or mesh masks, or face shields only	<a href="https://www.suncountry.com/safety-updates">https://www.suncountry.com/safety-updates</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures				
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE	✓	✓	All customer-facing employees	
	Opening lounges				
	Requiring additional cleaning			✓	
	Using social distancing				
	Providing food/beverage service				Offering bottled water
	Allowing passenger food/beverage			✓	
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options				
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
SWISS	Requiring traveler masks	✓	✓	No face shields, scarf-like masks, or masks with valves	<a href="https://www.swiss.com/us/EN/variou/coronavirus#">https://www.swiss.com/us/EN/variou/coronavirus#</a> <a href="https://www.swiss.com/us/EN/fly/airport/lounges-worldwide">https://www.swiss.com/us/EN/fly/airport/lounges-worldwide</a>
	Banning noncompliant travelers				
	Checking traveler temperatures				
	Requiring traveler health surveys				
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE				
	Opening lounges		✓		
	Requiring additional cleaning		✓		
	Using social distancing	✓			
	Providing food/beverage service				
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					



## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
TAP Air Portugal	Requiring traveler masks	✓	✓	Surgical masks only	<a href="https://www.flytap.com/en-ve/recommendations-covid-19">https://www.flytap.com/en-ve/recommendations-covid-19</a>
	Banning noncompliant travelers				
	Checking traveler temperatures	✓	✓		<a href="https://www.flytap.com/en-us/alerts-and-informations">https://www.flytap.com/en-us/alerts-and-informations</a>
	Requiring traveler health surveys			Proof of negative RT-PCR test required	
	Supplying hand sanitizer/hygiene kit	✓			
	Requiring staff masks/PPE			✓	
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service				
	Allowing passenger food/beverage			✓	Limited service
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Turkish Airlines	Requiring traveler masks	✓	✓	Valveless/ventless medical and surgical masks only	<a href="https://www.turkishairlines.com/en-us/announcements/coronavirus-outbreak/what-you-should-know-during-the-pandemic/">https://www.turkishairlines.com/en-us/announcements/coronavirus-outbreak/what-you-should-know-during-the-pandemic/</a>	
	Banning noncompliant travelers	✓				
	Checking traveler temperatures	✓		Where allowed		
	Requiring traveler health surveys	✓		Check destination requirements for PCR tests and HES codes		
	Supplying hand sanitizer/hygiene kit	✓	✓			
	Requiring staff masks/PPE	✓	✓			
	Opening lounges	✓		At some locations		
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓				
	Providing food/beverage service			✓		Offerings depend on flight length
	Allowing passenger food/beverage					
	Blocking middle seats					
	Supplying entertainment			✓		Via PressReader app and <a href="http://pressreader.turkishairlines.com">pressreader.turkishairlines.com</a>
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams	✓					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
United Airlines	Requiring traveler masks	✓	✓	No vented or open-fabric masks	<a href="https://www.united.com/ual/en/us/fly/travel/what-to-expect.html">https://www.united.com/ual/en/us/fly/travel/what-to-expect.html</a>	
	Banning noncompliant travelers	✓	✓			
	Checking traveler temperatures				<a href="https://www.united.com/ual/en/us/fly/travel/united-cleanplus.html">https://www.united.com/ual/en/us/fly/travel/united-cleanplus.html</a>	
	Requiring traveler health surveys	✓		Covid-19 tests available at 10 destinations 12/7/20		
	Supplying hand sanitizer/hygiene kit	✓	✓		<a href="https://www.united.com/ual/en/us/fly/travel/airport/united-club-and-lounges/enhancements.html">https://www.united.com/ual/en/us/fly/travel/airport/united-club-and-lounges/enhancements.html</a>	
	Requiring staff masks/PPE		✓			
	Opening lounges	✓		Depending on airport		
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓				
	Providing food/beverage service			✓	Depending on flight length and cabin class	
	Allowing passenger food/beverage					
	Blocking middle seats				Contacting passengers, as possible, when flights are full	
	Supplying entertainment					
	Offering contactless options	✓			At select airports	
Using HEPA/similar air filtration			✓			
Requiring staff medical exams	✓					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links	
Virgin Australia	Requiring traveler masks	✓	✓		<a href="https://travel.virginaustralia.com/au/coronavirus-update/health-wellbeing">https://travel.virginaustralia.com/au/coronavirus-update/health-wellbeing</a>  <a href="https://travel.virginaustralia.com/au/blog/inflight-safety-hygiene-and-cleaning">https://travel.virginaustralia.com/au/blog/inflight-safety-hygiene-and-cleaning</a>	
	Banning noncompliant travelers					
	Checking traveler temperatures	✓		Depending on airport		
	Requiring traveler health surveys	✓				
	Supplying hand sanitizer/hygiene kit	✓	✓			
	Requiring staff masks/PPE			✓		
	Opening lounges					
	Requiring additional cleaning	✓	✓			
	Using social distancing	✓	✓	When possible onboard		
	Providing food/beverage service			✓		Water and snack
	Allowing passenger food/beverage					
	Blocking middle seats					When possible
	Supplying entertainment					
	Offering contactless options	✓				
	Using HEPA/similar air filtration			✓		
Requiring staff medical exams						

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Vueling	Requiring traveler masks		✓	Surgical, hygienic, cloth with filter, and valveless FFP2 masks only	<a href="https://www.vueling.com/en/passengers/covid-prevention-and-measures">https://www.vueling.com/en/passengers/covid-prevention-and-measures</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures			Check destination requirements	
	Requiring traveler health surveys			Check destination requirements	
	Supplying hand sanitizer/hygiene kit	✓	✓		
	Requiring staff masks/PPE		✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓			
	Providing food/beverage service		✓		
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
WestJet	Requiring traveler masks	✓	✓	Valveless surgical or multilayer cloth mask or secured face covering	<a href="https://www.westjet.com/en-ca/travel-info/coronavirus">https://www.westjet.com/en-ca/travel-info/coronavirus</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures	✓			<a href="https://www.westjet.com/en-ca/travel-info/safety">westjet.com/en-ca/travel-info/safety</a>
	Requiring traveler health surveys	✓			
	Supplying hand sanitizer/hygiene kit			✓	
	Requiring staff masks/PPE	✓	✓		
	Opening lounges				
	Requiring additional cleaning			✓	
	Using social distancing			✓	As aircraft and flight load allow
	Providing food/beverage service			✓	Depending on flight length and cabin class
	Allowing passenger food/beverage				
	Blocking middle seats				
	Supplying entertainment				
	Offering contactless options	✓			
	Using HEPA/similar air filtration			✓	
Requiring staff medical exams					

## AIRLINES

Vendor	Implemented Measures	At Airport	Onboard	Notes	Links
Wizz Air	Requiring traveler masks	✓	✓	Including children >6, those with visible disabilities exempt	<a href="https://wizzair.com/en-gb/information-and-services/travel-information/enhanced-health-and-safety-measures">https://wizzair.com/en-gb/information-and-services/travel-information/enhanced-health-and-safety-measures</a>
	Banning noncompliant travelers	✓	✓		
	Checking traveler temperatures			Check destination requirements	
	Requiring traveler health surveys			Check destination requirements	
	Supplying hand sanitizer/hygiene kit				
	Requiring staff masks/PPE		✓		
	Opening lounges				
	Requiring additional cleaning	✓	✓		
	Using social distancing	✓	✓		
	Providing food/beverage service				
	Allowing passenger food/beverage				
	Blocking middle seats			When possible	
	Supplying entertainment				
	Offering contactless options	✓	✓		
	Using HEPA/similar air filtration		✓		
Requiring staff medical exams					

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links	
Amtrak	Providing contactless options	✓	Using Amtrak app	<a href="https://www.amtrak.com/maintaining-a-safe-environment">https://www.amtrak.com/maintaining-a-safe-environment</a> <a href="https://www.amtrak.com/alert/service-adjustments-due-to-coronavirus.html">https://www.amtrak.com/alert/service-adjustments-due-to-coronavirus.html</a> <a href="https://www.amtrak.com/coronavirus-state-travel-restrictions">https://www.amtrak.com/coronavirus-state-travel-restrictions</a>
	Requiring traveler masks	✓	No gaiters, bandanas, face shields, masks with valves, mesh masks, or masks with holes	
	Requiring staff masks/PPE	✓		
	Requiring temperature checks/health surveys			
	Supplying hand sanitizer/wipes			
	Implementing social distancing	✓		
	Requiring passengers to sit in back seats			
	Limiting capacity	✓	Allowing for physical distancing onboard with vacant seats	
	Increasing high-touch and frequency of cleaning	✓		
	Using CDC/EPA-recommended cleaning products	✓		



## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
<b>Avis Budget Group</b> <i>Avis, Budget, zipcar, Maggiore, France Cars, Apex Car Rentals, AmicoBlu, Morini, Turiscar, TURISPRIME</i>	Providing contactless options	✓	Using paperless rental agreements at most locations
	Requiring traveler masks	✓	According to federal, state, and or local mandates
	Requiring staff masks/PPE	✓	
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes	✓	
	Implementing social distancing	✓	
	Requiring passengers to sit in back seats		
	Limiting capacity	✓	
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products	✓	

<https://www.avis.com/en/safety-pledge>

<https://www.avis.com/en/customer-service/faqs/usa/safety-protocols>

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
<b>BLS Company</b>	Providing contactless options		<a href="https://blsco.com/health-and-safety">https://blsco.com/health-and-safety</a>
	Requiring traveler masks	Suggesting masks	
	Requiring staff masks/PPE	✓ Offering rapid COVID-19 test on request in some areas, chauffeurs wear double masks, poly dividers separate staff and passengers	
	Requiring temperature checks/health surveys	✓ Screening chauffeurs daily	
	Supplying hand sanitizer/wipes		
	Implementing social distancing		
	Requiring passengers to sit in back seats	Requesting passengers ride in back when room is available	
	Limiting capacity	✓ In sprinters and coaches	
	Increasing high-touch and frequency of cleaning	✓ Disinfecting chauffeurs between shifts	
	Using CDC/EPA-recommended cleaning products	✓	

**GROUND TRANSPORTATION**

Vendor	Implemented Measures	Notes	Links
<b>Carey International and Embarque</b>	Providing contactless options	✓ Using Carey app	<a href="https://www.carey.com/article/covid-19-statement">https://www.carey.com/article/covid-19-statement</a>
	Requiring traveler masks		
	Requiring staff masks/PPE		
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes	✓	
	Implementing social distancing		
	Requiring passengers to sit in back seats		
	Limiting capacity		
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products		

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
<b>Dollar</b>	Providing contactless options	✓	For Dollar Express members at some locations  <a href="https://www.dollar.com/TravelCenter/TravelTools/TravelAdvisories/Coronavirus.aspx">https://www.dollar.com/TravelCenter/TravelTools/TravelAdvisories/Coronavirus.aspx</a>
	Requiring traveler masks	✓	
	Requiring staff masks/PPE	✓	
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes	✓	
	Implementing social distancing		
	Requiring passengers to sit in back seats		
	Limiting capacity		
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products		

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links	
<b>Enterprise Holdings</b> <i>Alamo, Enterprise, National</i>	Providing contactless options	✓	Curbside and delivery options and advanced check-in at some locations  <a href="https://www.enterprise.com/en/car-rental/on-call-for-all.html">https://www.enterprise.com/en/car-rental/on-call-for-all.html</a>  <a href="https://www.enterprise.com/en/car-rental/on-call-for-all.html#5">https://www.enterprise.com/en/car-rental/on-call-for-all.html#5</a>  <a href="https://www.enterprise.com/en/car-rental/on-call-for-all/covid-19-faqs.html">https://www.enterprise.com/en/car-rental/on-call-for-all/covid-19-faqs.html</a>	
	Requiring traveler masks	✓		
	Requiring staff masks/PPE	✓		
	Requiring temperature checks/health surveys			
	Supplying hand sanitizer/wipes	✓		
	Implementing social distancing	✓		
	Requiring passengers to sit in back seats			
	Limiting capacity	✓		On shuttles
	Increasing high-touch and frequency of cleaning	✓		Partnering with Clorox to enhance cleaning
	Using CDC/EPA-recommended cleaning products	✓		

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
<b>Great Western Railway</b>	Providing contactless options	✓	Mobile e-tickets and contactless pay w/ GWR app <a href="https://www.gwr.com/safety">https://www.gwr.com/safety</a>
	Requiring traveler masks	✓	At stations and in trains, fines implemented
	Requiring staff masks/PPE		
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes		
	Implementing social distancing	✓	Suggesting passengers leave some seats empty
	Requiring passengers to sit in back seats		
	Limiting capacity	✓	At station facilities
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products		

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
<b>Hertz Corporation</b> <i>Hertz, Thrifty, Dollar, Firefly</i>	Providing contactless options	✓	Gold Plus Rewards members go straight to cars
	Requiring traveler masks	✓	
	Requiring staff masks/PPE	✓	
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes	✓	
	Implementing social distancing	✓	
	Requiring passengers to sit in back seats		
	Limiting capacity		
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products	✓	

- [https://www.hertz.com/rentacar/misc/index.jsp?targetPage=travel\\_advisory.jsp](https://www.hertz.com/rentacar/misc/index.jsp?targetPage=travel_advisory.jsp)
- [https://pub.emails.hertz.com/GoldStandardClean?\\_ga=2.32559102.1187242727.1589488229-1113922324.1566308932](https://pub.emails.hertz.com/GoldStandardClean?_ga=2.32559102.1187242727.1589488229-1113922324.1566308932)
- <https://images.hertz.com/pdfs/HtzLocClosure03302020.pdf>
- [https://images.hertz.com/pdfs/aunz\\_covid19\\_qanda.pdf](https://images.hertz.com/pdfs/aunz_covid19_qanda.pdf)
- [https://www.hertz.com/rentacar/misc/index.jsp?targetPage=travel\\_advisory.jsp](https://www.hertz.com/rentacar/misc/index.jsp?targetPage=travel_advisory.jsp)

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links	
Lyft	Providing contactless options	✓	Using Lyft app	<a href="https://www.lyft.com/safety/coronavirus">https://www.lyft.com/safety/coronavirus</a> <a href="https://www.lyft.com/safety/coronavirus/rider">https://www.lyft.com/safety/coronavirus/rider</a> <a href="https://www.lyft.com/blog/posts/lyft-launching-health-safety-program">https://www.lyft.com/blog/posts/lyft-launching-health-safety-program</a>
	Requiring traveler masks	✓		
	Requiring staff masks/PPE	✓		
	Requiring temperature checks/health surveys			
	Supplying hand sanitizer/wipes			
	Implementing social distancing	✓	Shared ride options have been paused	
	Requiring passengers to sit in back seats	✓	Suggesting open windows in transit	
	Limiting capacity			
	Increasing high-touch and frequency of cleaning		Encouraging drivers to disinfect and sanitize	
	Using CDC/EPA-recommended cleaning products			



## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
<b>Parking Spot</b>	Providing contactless options	✓	Using Parking Spot app  <a href="https://www.theparkingspot.com/blog/response-to-covid-19">https://www.theparkingspot.com/blog/response-to-covid-19</a>  <a href="https://support.theparkingspot.com/hc/en-us/sections/360008469353-COVID-19">https://support.theparkingspot.com/hc/en-us/sections/360008469353-COVID-19</a>
	Requiring traveler masks	✓	
	Requiring staff masks/PPE	✓	
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes	✓	
	Implementing social distancing	✓	
	Requiring passengers to sit in back seats		
	Limiting capacity	✓	
	Increasing high-touch and frequency of cleaning		
	Using CDC/EPA-recommended cleaning products	✓	

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
SIXT	Providing contactless options		<a href="https://www.sixt.com/magazine/news/current-travel-information/">https://www.sixt.com/magazine/news/current-travel-information/</a>  <a href="https://youtu.be/mXBsTn0WM_M">https://youtu.be/mXBsTn0WM_M</a>
	Requiring traveler masks	✓	
	Requiring staff masks/PPE	✓	
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes		
	Implementing social distancing	✓	
	Requiring passengers to sit in back seats		
	Limiting capacity	✓	
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products		

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links
Thrifty	Providing contactless options	✓	For Blue Chip members at some locations  <a href="https://www.thrifty.com/TravelCenter/TravelTools/TravelAdvisories/Coronavirus.aspx">https://www.thrifty.com/TravelCenter/TravelTools/TravelAdvisories/Coronavirus.aspx</a>  <a href="https://www.thriftycars4rent.com/deals/coronavirus-travel-safety-tips/176">https://www.thriftycars4rent.com/deals/coronavirus-travel-safety-tips/176</a>
	Requiring traveler masks	✓	
	Requiring staff masks/PPE	✓	
	Requiring temperature checks/health surveys		
	Supplying hand sanitizer/wipes	✓	
	Implementing social distancing		
	Requiring passengers to sit in back seats		
	Limiting capacity		
	Increasing high-touch and frequency of cleaning	✓	
	Using CDC/EPA-recommended cleaning products	✓	

## GROUND TRANSPORTATION

Vendor	Implemented Measures	Notes	Links	
<b>Uber</b>	Providing contactless options	✓	Using Uber app	<a href="https://www.uber.com/us/en/coronavirus/">https://www.uber.com/us/en/coronavirus/</a> <a href="https://www.uber.com/us/en/safety/">https://www.uber.com/us/en/safety/</a> <a href="https://www.uber.com/newsroom/your-second-first-trip/">https://www.uber.com/newsroom/your-second-first-trip/</a>
	Requiring traveler masks	✓	No mask no ride policy	
	Requiring staff masks/PPE	✓		
	Requiring temperature checks/health surveys			
	Supplying hand sanitizer/wipes			
	Implementing social distancing			
	Requiring passengers to sit in back seats	✓		
	Limiting capacity	✓		
	Increasing high-touch and frequency of cleaning			
	Using CDC/EPA-recommended cleaning products			

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Accor Hotels	Allowing contactless check-in and -out	✓	Allowing when possible	<a href="https://all.accor.com/event/allsafe.en.shtml">https://all.accor.com/event/allsafe.en.shtml</a>
	Mandating masks for guests	✓	Requiring in all indoor public areas	
	Mandating screenings/temperature checks	✓		<a href="https://www.allsafeandwell.com/">https://www.allsafeandwell.com/</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring in all indoor public areas ,mandating employee temperature checks	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays	✓		
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request		Providing every third day, where applicable	
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol		48-hour resting period for linens	
	Allowing gym/spa/business center use	✓	Implementing cleaning procedures, occupancy limits	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Reinforcing food safety standards and new protocols		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Airbnb</b>  <i>Check individual operators for their specific precautions.</i>	Allowing contactless check-in and -out	✓	Encouraging this but host must implement	<a href="https://www.airbnb.com/d/covid/safety">https://www.airbnb.com/d/covid/safety</a>
	Mandating masks for guests	✓		<a href="https://www.airbnb.com/d/enhancedclean">https://www.airbnb.com/d/enhancedclean</a>
	Mandating guest screenings/temperature checks			<a href="https://www.airbnb.com/resources/hosting-homes/t/coronavirus-updates-34">https://www.airbnb.com/resources/hosting-homes/t/coronavirus-updates-34</a>
	Providing hand sanitizer/wipes			
	Mandating masks/PPE for employees	✓		<a href="https://www.airbnb.com/help/article/2839/what-are-the-health-and-safety-requirements-for-airbnb-stays">https://www.airbnb.com/help/article/2839/what-are-the-health-and-safety-requirements-for-airbnb-stays</a>
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓	Providing guidelines for hosts, host must implement	
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓	Hosts must implement	
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
Limiting capacities in shared spaces	✓			
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>American Hotel &amp; Lodging Association</b>  <i>Accor, Aimbridge Hospitality, Best Western, Choice Hotels, G6 Hospitality, Hilton, Hyatt Hotels Corp., InterContinental Hotels Group, Loews Hotels, Marriott International, My Place Hotels, Noble Investment Group, Omni Hotels &amp; Resorts, Red Lion Hotels Corp., Red Roof, Wyndham Hotels &amp; Resorts</i>  <b>Check individual hotels for their specific precautions.</b>	Allowing contactless check-in and -out	✓	At some properties	<a href="https://www.ahla.com/safestay">https://www.ahla.com/safestay</a>  <a href="https://www.ahla.com/sites/default/files/safestayguidelines_v4_102820_1.pdf">https://www.ahla.com/sites/default/files/safestayguidelines_v4_102820_1.pdf</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			Quarantining rooms for 24 hours when a guest was presumed to have COVID-19
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓		Socially distanced meeting/convention spaces
Limiting capacities in shared spaces	✓			
Providing dining/buffet service	✓		Limited service, employees wear PPE	

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Anantara Hotels, Resorts, and Spas</b>	Allowing contactless check-in and -out	✓		<a href="https://www.anantara.com/en/health-safety-update">https://www.anantara.com/en/health-safety-update</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓		<a href="https://www.anantara.com/en/covid-19-measures">https://www.anantara.com/en/covid-19-measures</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓		
	Limiting capacities in shared spaces	✓		
	Providing dining/buffet service	✓	Physically distanced and à la carte dining	



## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Ascott</b>	Allowing contactless check-in and -out	✓	Allowing where possible, using service robot	<a href="https://www.the-ascott.com/en/ascottcares.html">https://www.the-ascott.com/en/ascottcares.html</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓		<a href="https://www.the-ascott.com/en/staying-with-ascott-during-covid-19.html">https://www.the-ascott.com/en/staying-with-ascott-during-covid-19.html</a>
	Providing hand sanitizer/wipes	✓	Upon request; masks also available	
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓	Enhancing hygiene in these areas	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Enhancing food safety program		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Barceló Hotel Group</b>	Allowing contactless check-in and -out	✓	Barceló app	<a href="https://www.barcelo.com/en-us/general-information/notices/we-care-about-you/">https://www.barcelo.com/en-us/general-information/notices/we-care-about-you/</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓		
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Offering physically distanced buffet service		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Best Western Hotels &amp; Resorts</b>	Allowing contactless check-in and -out		Mobile Concierge app	<a href="https://www.bestwestern.com/en_US/hotels/discover-best-western/covid-19-response.html">https://www.bestwestern.com/en_US/hotels/discover-best-western/covid-19-response.html</a>
	Mandating masks for guests	✓	Requiring in U.S./Canada indoor public areas	
	Mandating guest screenings/temperature checks		Depends on location	<a href="https://www.bestwestern.com/en_US/hotels/discover-best-western/we-care-clean.html">https://www.bestwestern.com/en_US/hotels/discover-best-western/we-care-clean.html</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓	Implementing for 24-72 hours when possible	
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Open at some locations	
	Limiting capacities in shared spaces	✓		
	Providing dining/buffet service	✓	"Grab & Go" and pre-plated options	

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Choice Hotels	Allowing contactless check-in and -out	✓		<a href="https://www.choicehotels.com/support/travel-alerts">https://www.choicehotels.com/support/travel-alerts</a>
	Mandating masks for guests	✓	Masks required in indoor, public areas	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use		Amenities may change by location	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service		Offerings may change by location		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Dalata Hotel Group</b> <i>Maldron and Clayton</i>	Allowing contactless check-in and -out	✓		<a href="https://dalatahotelgroup.com/covid-19-update">https://dalatahotelgroup.com/covid-19-update</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓		
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
	Providing dining/buffet service	✓		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Dan Hotels</b>	Allowing contactless check-in and -out			<a href="https://www.danhotels.com/Blog/?p=4670">https://www.danhotels.com/Blog/?p=4670</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks	✓		
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees			
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓	Requiring face masks at pool except in water	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Limiting capacities, disallowing outside food & drink		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Drury Hotels</b> <i>Drury Inn, Drury Inn and Suites, Drury Plaza Hotel, Drury Suites, Pear Tree Inn</i>	Allowing contactless check-in and -out		Reducing necessary contact	<a href="https://www.druryhotels.com/content/coronavirus-update">https://www.druryhotels.com/content/coronavirus-update</a>
	Mandating masks for guests	✓	Requiring for hotel entry and in public areas	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes			
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓	Leaving requested items outside your door	
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓	Depending on state guidelines	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓			

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Extended Stay America Hotels	Allowing contactless check-in and -out	✓		<a href="https://www.extendedstayamerica.com/stay-confident">https://www.extendedstayamerica.com/stay-confident</a>
	Mandating masks for guests	✓	Following local mandates	
	Mandating guest screenings/temperature checks			<a href="https://www.extendedstayamerica.com/covid-19-statement-from-esa">https://www.extendedstayamerica.com/covid-19-statement-from-esa</a>
	Providing hand sanitizer/wipes			
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol		Contactless linen exchange	
	Allowing gym/spa/business center use			
Limiting capacities in shared spaces	✓			
Providing dining/buffet service				



## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Far East Hospitality</b>	Allowing contactless check-in and -out	✓	SafeEntry	<a href="https://www.stayfareast.com/far-more-assured">https://www.stayfareast.com/far-more-assured</a>
	Mandating masks for guests		Available on request	
	Mandating guest screenings/temperature checks	✓		
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Checking staff temperatures	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use		Depending on location	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Providing boxed, à la carte, in-room dining options		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Four Seasons Hotels and Resorts</b>	Allowing contactless check-in and -out	✓	Four Seasons app and chat integration to limit contact	<a href="https://press.fourseasons.com/news-releases/2020/lead-with-care-program/?_ga=2.139153786.871189145.1594756694-1877163821.1594756694">https://press.fourseasons.com/news-releases/2020/lead-with-care-program/?_ga=2.139153786.871189145.1594756694-1877163821.1594756694</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓		
	Providing hand sanitizer/wipes		<a href="https://www.fourseasons.com/landing-pages/corporate/covid_19_update/">https://www.fourseasons.com/landing-pages/corporate/covid_19_update/</a>	
	Mandating masks/PPE for employees			
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Opening per location, using extra hygiene measures		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>G6 Hospitality</b> <i>Estudio 6, Hotel 6, Motel 6, Studio 6</i>	Allowing contactless check-in and -out			<a href="https://www.hotelmanagement-network.com/news/covid-19-g6-hospitality-clean6-initiative/">https://www.hotelmanagement-network.com/news/covid-19-g6-hospitality-clean6-initiative/</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓		<a href="https://g6hospitality.com/covid-19-2/">https://g6hospitality.com/covid-19-2/</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Hilton Hotels</b> <i>Canopy by Hilton, Conrad Hotels &amp; Resorts, Curio-A Collection by Hilton, DoubleTree by Hilton, Embassy Suites Hotels, Hampton Hotels, Hilton Garden Inn, Hilton Grand Vacations, Hilton Hotels &amp; Resorts, Home2 Suites by Hilton, Homewood Suites by Hilton, Waldorf Astoria Hotels &amp; Resort</i>	Allowing contactless check-in and -out	✓	Hilton Honors app	<a href="https://www.hilton.com/en/corporate/cleanstay/">https://www.hilton.com/en/corporate/cleanstay/</a>
	Mandating masks for guests	✓		<a href="https://covid.hilton.com/">https://covid.hilton.com/</a>
	Mandating guest screenings/temperature checks		May be required in some countries	<a href="https://www.hilton.com/en/corporate/cleanstay/?cid=OH,WW,COVIDhub,MULTIPR,Droptdown&gt;AboutUs,SingleLink,i80835">https://www.hilton.com/en/corporate/cleanstay/?cid=OH,WW,COVIDhub,MULTIPR,Droptdown&gt;AboutUs,SingleLink,i80835</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection			
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays	✓		
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓	Where daily service is provided, guests can opt out	
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Recommending contacting hotel ahead of stay for availability	
	Limiting capacities in shared spaces	✓		
	Providing dining/buffet service	✓	Offering grab & go, pre-plated, and à la carte breakfasts	

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Hyatt Hotels</b> <i>Andaz, Grand Hyatt, Hyatt, Hyatt Centric, Hyatt House, Hyatt Place, Hyatt Regency, Park Hyatt</i>	Allowing contactless check-in and -out	✓		<a href="https://www.hyatt.com/info/coronavirus-statement">https://www.hyatt.com/info/coronavirus-statement</a>
	Mandating masks for guests	✓	Based on local laws / guidance	<a href="https://www.hyatt.com/info/coronavirus-statement#confident-care">https://www.hyatt.com/info/coronavirus-statement#confident-care</a>
	Mandating guest screenings/temperature checks	✓	Implementing at some properties, some also offer free COVID-19 testing	<a href="https://www.hyatt.com/info/global-care-and-cleanliness-commitment">https://www.hyatt.com/info/global-care-and-cleanliness-commitment</a>
	Providing hand sanitizer/wipes	✓		<a href="https://www.hyatt.com/content/global/digital-content/gccc-digital-9-2020.pdf">https://www.hyatt.com/content/global/digital-content/gccc-digital-9-2020.pdf</a>
	Mandating masks/PPE for employees	✓	Requiring temperature checks	<a href="https://www.hyatt.com/content/dam/hotel/propertiesites/assets/global/digital-content/gccc-digital-9-2020.pdf">https://www.hyatt.com/content/dam/hotel/propertiesites/assets/global/digital-content/gccc-digital-9-2020.pdf</a>
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓	Requiring GBAC accreditation at all hotels	
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Enhancing food safety/hygiene protocols, providing grab-and-go meals		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Indian Hotels Company Limited</b> <i>Taj Hotels, SeleQtions, Vivanta, The Gateway, Ginger</i>	Allowing contactless check-in and -out	✓		<a href="https://www.tajhotels.com/en-in/safety-hygiene-physical-distancing/">https://www.tajhotels.com/en-in/safety-hygiene-physical-distancing/</a>
	Mandating masks for guests	✓	In fitness centers	
	Mandating guest screenings/temperature checks	✓		<a href="https://www.livemint.com/news/india/covid-19-ihcl-puts-in-place-multiple-safety-measures-at-hotels-11604200824465.html">https://www.livemint.com/news/india/covid-19-ihcl-puts-in-place-multiple-safety-measures-at-hotels-11604200824465.html</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring temperature checks, valets wear HazMat suits	
	Implementing social distancing	✓	Valet parking discontinued	
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays	✓	Resting rooms between guests	
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓	Allowing gym access, spa and pool use is suspended	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Using sneeze guards at self-service buffets		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>InterContinental Hotels Group (IHG)</b> <i>avid, Candlewood Suites, Crowne Plaza, EVEN Hotels, Holiday Inn, Holiday Inn Club Vacations. Hotel, Holiday Inn Express, Indigo, Hualuxe, InterContinental, Kimpton Hotels and Resorts, Regent Hotels, Six Senses Hotels, Staybridge Suites, voco Hotels</i>	Allowing contactless check-in and -out		Reduced and no-contact options available	<a href="https://www.ihg.com/content/us/en/customer-care/clean-promise">https://www.ihg.com/content/us/en/customer-care/clean-promise</a>  <a href="https://mcusercontent.com/c8fc54b1d7e3116ee28df2016/files/7920072a-9de8-4ff4-863b-a7529b84f46d/IHG_s_Commitment_to_Cleanliness_2020.pdf">https://mcusercontent.com/c8fc54b1d7e3116ee28df2016/files/7920072a-9de8-4ff4-863b-a7529b84f46d/IHG_s_Commitment_to_Cleanliness_2020.pdf</a>
	Mandating masks for guests	✓	Requiring for hotels in the Americas	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees			
	Implementing social distancing			
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
<b>Check individual hotels for their specific precautions.</b>	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces			
	Providing dining/buffet service	✓	Using new service standards	

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>InTown Suites</b>	Allowing contactless check-in and -out		Contactless payment options, text messaging	<a href="https://www.intownsuites.com/intown-suites-precautions-against-covid-19/">https://www.intownsuites.com/intown-suites-precautions-against-covid-19/</a> <a href="https://www.intownsuites.com/covid-19-information/">https://www.intownsuites.com/covid-19-information/</a> <a href="https://www.intownsuites.com/triple-checked-clean/">https://www.intownsuites.com/triple-checked-clean/</a> <a href="https://www.intownsuites.com/travel-safety-triple-checked-cleaning-process/">https://www.intownsuites.com/travel-safety-triple-checked-cleaning-process/</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces			
Providing dining/buffet service				



## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Jurys Inn and Leonardo Hotels UK & Ireland	Allowing contactless check-in and -out		Providing minimum touch options and online menus	<a href="https://www.leonardohotels.co.uk/stay-safe-stay-happy">https://www.leonardohotels.co.uk/stay-safe-stay-happy</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees			
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
Limiting capacities in shared spaces	✓			
Providing dining/buffet service	✓	Reducing offerings		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Kempinski Hotels</b>	Allowing contactless check-in and -out			<a href="https://www.kempinski.com/en/hotels/white-glove-service/">https://www.kempinski.com/en/hotels/white-glove-service/</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			<a href="https://youtu.be/tB14OlqiPf0">#Kempinski #Hotels #COVID #Protocol #resilience #ReigniteTourism /</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		<a href="https://globetrender.com/2020/05/21/kempinski-hotels-hygiene-coronavirus/">https://globetrender.com/2020/05/21/kempinski-hotels-hygiene-coronavirus/</a>
	Implementing social distancing	✓		
	Increasing cleaning and disinfection			
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓	Masks available in guest rooms	
	Providing housekeeping on request	✓	"Do not enter my room" option	
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Varying services available per hotel	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓			

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Langham Hospitality Group</b>  <i>Check individual hotels for their specific precautions.</i>	Allowing contactless check-in and -out			<a href="https://www.langhamhospitalitygroup.com/en/media/latest-news/travel-information-covid-19-update/">https://www.langhamhospitalitygroup.com/en/media/latest-news/travel-information-covid-19-update/</a>
	Mandating masks for guests		Provided on request	
	Mandating guest screenings/temperature checks	✓	Checking employee, vendor, contractor temperatures	<a href="https://www.langhamhotels.com/en/the-langham/new-york/media-centre/covid-19-update/">https://www.langhamhotels.com/en/the-langham/new-york/media-centre/covid-19-update/</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring for chefs and cleaning staff	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection			
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Sterilizing every 30 minutes, requiring temperature checks for spa guests	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Disinfecting between guests		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Leading Hotels of the World</b>  <i>Check individual hotels for their specific precautions.</i>	Allowing contactless check-in and -out			<a href="https://www.lhw.com/leaders-club/our-promise?ext2=covid19ourpromise">https://www.lhw.com/leaders-club/our-promise?ext2=covid19ourpromise</a>  <a href="https://www.lhw.com/customer-care">https://www.lhw.com/customer-care</a>  <a href="https://www.lhw.com/customer-care?ext2=0520healthystays">https://www.lhw.com/customer-care?ext2=0520healthystays</a>  <a href="https://www.lhw.com/press-center/0520_healthy_stays">https://www.lhw.com/press-center/0520_healthy_stays</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees		Checking employee temperatures	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓	Requiring GBAC accreditation	
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Loews Hotels	Allowing contactless check-in and -out		Providing contactless chat, Sonifi TV remote app	<a href="https://cdn.loewshotels.com/loewshotels.com-2466770763/cms/pressroom/a_111720_safetyandwellbeing.pdf">https://cdn.loewshotels.com/loewshotels.com-2466770763/cms/pressroom/a_111720_safetyandwellbeing.pdf</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		<a href="https://www.loewshotels.com/covid-19">https://www.loewshotels.com/covid-19</a>
	Mandating masks/PPE for employees	✓	Requiring vendors to wear masks and PPE, checking staff and vendor temperatures	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays	✓	Leaving vacant for 24 hours when possible	
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol		Fresh linens left at guest room door on request	
	Allowing gym/spa/business center use	✓	Fitness centers open where local ordinance permits	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Providing individually wrapped meals, no buffet, opening is subject to state and local ordinances		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Marriott Hotels</b> <i>AC Hotels, Aloft Hotels, Autograph Collection Hotels, Bulgari Hotels, Courtyard by Marriott, Delta, Design Hotels, EDITION, element, Fairfield Inn &amp; Suites, Four Points, Gaylord Hotels, Homes &amp; Villas by Marriott International, JW Marriott, Le MERIDIEN, Marriott Executive Apartments, Marriott Hotels, Marriott Vacation Club, Moxy Hotels, Protea Hotels, Renaissance Hotels, Residence Inn, Ritz-Carlton, Ritz-Carlton Reserve, Sheraton, Springhill Suites by Marriott, St. Regis, The Luxury Collection, TownePlace Suites, Tribute Portfolio, W Hotels, Westin</i>	Allowing contactless check-in and -out	✓	Online or via free Marriott Bonvoy app	<a href="https://clean.marriott.com/">https://clean.marriott.com/</a>
	Mandating masks for guests	✓	Requiring in North America, Caribbean, Latin America	<a href="https://thepointsguy.com/news/marriott-coronavirus-what-to-expect-page/">https://thepointsguy.com/news/marriott-coronavirus-what-to-expect-page/</a>
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
Allowing gym/spa/business center use				
Limiting capacities in shared spaces	✓			
Providing dining/buffet service	✓	Using new buffet approaches		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Meliá Hotels International</b>	Allowing contactless check-in and -out	✓	Minimizing contact, digital concierge WhatsApp	<a href="https://www.prnewswire.com/news-releases/melia-hotels-international-announces-free-covid-19-antigen-tests-for-all-guests-301211233.html">https://www.prnewswire.com/news-releases/melia-hotels-international-announces-free-covid-19-antigen-tests-for-all-guests-301211233.html</a> <a href="https://www.melia.com/covid-19/covid_en.html">https://www.melia.com/covid-19/covid_en.html</a> <a href="https://www.melia.com/covid-19/campaign/generic/docs/Stay_Safe_with_Melia%CC%81.pdf">https://www.melia.com/covid-19/campaign/generic/docs/Stay_Safe_with_Melia%CC%81.pdf</a>
	Mandating masks for guests		Offering free on-site COVID-19 tests at hotels in Mexico and Dominican Republic	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees			
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓		
	Providing hygiene kits in rooms		Offering kits for purchase	
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓		
	Limiting capacities in shared spaces	✓		
	Providing dining/buffet service	✓	Serving customers directly and providing takeaway	

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Millennium Hotels</b>	Allowing contactless check-in and -out	✓	Minimizing contact throughout hotels	<a href="https://www.millenniumhotels.com/en/offers/global/welcometocarewelcome/">https://www.millenniumhotels.com/en/offers/global/welcometocarewelcome/</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓	Requiring in some jurisdictions	
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Providing where appropriate	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓	Obtaining hygiene accreditation where relevant	
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Requiring higher food-safety standards		



## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>MGM Resorts</b>	Allowing contactless check-in and -out	✓	Providing Mobile Check-in, digital menus, and other contactless options	<a href="https://www.mgmresorts.com/en/covid-19/seven-point-safety-plan.html">https://www.mgmresorts.com/en/covid-19/seven-point-safety-plan.html</a>  <a href="https://www.mgmresorts.com/content/dam/MGM/corporate/corporate-initiatives/safely/seven-point-safety-plan.pdf">https://www.mgmresorts.com/content/dam/MGM/corporate/corporate-initiatives/safely/seven-point-safety-plan.pdf</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks		Requesting self-screening protocol	
	Providing hand sanitizer/wipes	✓	Installing hand-washing stations	
	Mandating masks/PPE for employees	✓	Requiring temperature checks and health screenings	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays		Using a guest room rotation plan	
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Limited pool capacity	
Limiting capacities in shared spaces	✓			
Providing dining/buffet service	✓	Offering drink service but no food on casino floors, no buffet service		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>My Place Hotels</b>	Allowing contactless check-in and -out	✓	Expanding low-touch and contactless options	<a href="https://myplacehotels.blog/2020/05/18/always-clean/">https://myplacehotels.blog/2020/05/18/always-clean/</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			<a href="https://d3senoe303oddm.cloudfront.net/myplacehotels.com-224745416/cms/pressroom/mphoa_alcn_overview_08_18_20.pdf">https://d3senoe303oddm.cloudfront.net/myplacehotels.com-224745416/cms/pressroom/mphoa_alcn_overview_08_18_20.pdf</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓	Modifying housekeeping services	
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>NH Hotel Group</b> <i>Anantara, Avani, Elewana Collection, NH Collection, NH Hotels, nhow Hotels, Tivoli</i>	Allowing contactless check-in and -out	✓	Using FastPass app	<a href="https://www.nh-hotels.com/highlights/feel-safe">https://www.nh-hotels.com/highlights/feel-safe</a>
	Mandating masks for guests		Offering PPE to guests	
	Mandating guest screenings/temperature checks			<a href="https://www.youtube.com/watch?v=NfwjteKjiMQ&amp;feature=emb_rel_pause">https://www.youtube.com/watch?v=NfwjteKjiMQ&amp;feature=emb_rel_pause</a>
	Providing hand sanitizer/wipes	✓	Also providing masks to guests	
	Mandating masks/PPE for employees	✓	Screening temperatures daily	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Using single-use packaging, individual portions		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Oakwood</b>	Allowing contactless check-in and -out		Providing contactless entertainment options	<a href="https://www.oakwood.com/claim360">https://www.oakwood.com/claim360</a>
	Mandating masks for guests	✓	Requiring in indoor public areas	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring that vendors wear masks	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓	Requiring 5-hour vacancy between guests	
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
	Providing dining/buffet service			

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Okura Nikko Hotels</b>	Allowing contactless check-in and -out			<a href="https://www.okura-nikko.com/covid-19/clean-safe-stay/">https://www.okura-nikko.com/covid-19/clean-safe-stay/</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓		<a href="https://www.okura-nikko.com/covid-19/">https://www.okura-nikko.com/covid-19/</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring in some situations, mandating temperature checks	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Requiring pre-use screenings	
Limiting capacities in shared spaces	✓			
Providing dining/buffet service	✓	Replacing buffets with other options		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Omni Hotels and Resorts	Allowing contactless check-in and -out		Limiting or minimizing contact where possible	<a href="https://www.omnihotels.com/omni-safe-and-clean">https://www.omnihotels.com/omni-safe-and-clean</a>
	Mandating masks for guests		When required by law	
	Mandating guest screenings/temperature checks	✓		<a href="https://www.omnihotels.com/-/media/files/omni-safe-and-clean-standards">https://www.omnihotels.com/-/media/files/omni-safe-and-clean-standards</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring daily temperature checks and screenings	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request		Providing contactless delivery of requested items	
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Cleaning between uses, modifying services	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Limiting food/beverage preparation and serving contact		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Onyx Hospitality Group</b> <i>Amari, OZO, Shama, Mosaic Collection</i>	Allowing contactless check-in and -out		Where available	<a href="https://www.onyxhotel.com/covid-19update/">https://www.onyxhotel.com/covid-19update/</a>
	Mandating masks for guests	✓	When required by state or local law	
	Mandating guest screenings/temperature checks	✓		<a href="https://www.ahla.com/sites/default/files/safestayguidelines_v4_102820_1.pdf">https://www.ahla.com/sites/default/files/safestayguidelines_v4_102820_1.pdf</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring masks for customer-facing staff, mandating temperature checks	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service		When requested	
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓	Requiring temperature checks before use	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
OYO Hotels	Allowing contactless check-in and -out		Using minimal touch process	<a href="https://www.oyorooms.com/covid19">https://www.oyorooms.com/covid19</a>
	Mandating masks for guests	✓	Requiring in common areas	
	Mandating guest screenings/temperature checks	✓		<a href="https://www.oyorooms.com/officialoyoblog/2020/07/14/your-safety-our-priority-oyo-and-unilever-partner-to-lead-the-way-on-hotel-cleanliness">https://www.oyorooms.com/officialoyoblog/2020/07/14/your-safety-our-priority-oyo-and-unilever-partner-to-lead-the-way-on-hotel-cleanliness</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Checking temperatures daily	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				



## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Palladium Hotel Group</b>	Allowing contactless check-in and -out	✓		<a href="https://www.palladiumhotelgroup.com/en/vacations-post-covid-19">https://www.palladiumhotelgroup.com/en/vacations-post-covid-19</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓		
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring staff temperature checks	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Encouraging reservations, limiting capacity		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Premier Inn	Allowing contactless check-in and -out		Minimizing contact	<a href="https://www.premierinn.com/gb/en/why/cleanliness.html">https://www.premierinn.com/gb/en/why/cleanliness.html</a>
	Mandating masks for guests	✓	Requiring in public areas except restaurants, bars	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees		Providing with PPE but not mandating use, monitoring temperatures	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners		Using NHS-approved cleaners	
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓	Cleaning on sixth day of stay or offering new room	
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓			

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Radisson Hotel Group</b> <i>Park Inn by Radisson, Park Plaza Radisson, Radisson Blu, Radisson Collection, Radisson Red, Country Inn &amp; Suites by Radisson</i>	Allowing contactless check-in and -out		Offering minimized contact options	<a href="https://www.radissonhotels.com/en-us/covid-19">https://www.radissonhotels.com/en-us/covid-19</a>
	Mandating masks for guests	✓	Requiring throughout U.S., Canada, and Latin America	
	Mandating guest screenings/temperature checks			<a href="https://www.radissonhotels.com/en-us/social-responsibility/health-safety">https://www.radissonhotels.com/en-us/social-responsibility/health-safety</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring temperature checks if legally permitted	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓		
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Offering pre-packaged and grab-and-go food items		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Red Lion Hotels Corp</b> 3 Palms Hotels & Resorts, Americas Best Value Inn, Canadas Best Value Inn, GuestHouse, Hotel RL, Jameson Inn, Lexington by Vantage, Red Lion Hotels, Red Lion Inn & Suites, Settle Inn, Signature Inn, Vantage Hotels  <b>Check individual operators for their specific precautions.</b>	Allowing contactless check-in and -out		Providing where available	<a href="https://www.redlion.com/our-guidance-safe-clean-stays">https://www.redlion.com/our-guidance-safe-clean-stays</a>  <a href="https://www.redlion.com/covid-19-update">https://www.redlion.com/covid-19-update</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request		Services vary per property	
	Providing contactless room service		Services vary per property	
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
Limiting capacities in shared spaces	✓			
Providing dining/buffet service		Offerings differ per property		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Red Roof Inns</b>  <b><i>Check individual operators for their specific precautions.</i></b>	Allowing contactless check-in and -out			<a href="https://www.redroof.com/coronavirus-notice">https://www.redroof.com/coronavirus-notice</a>
	Mandating masks for guests		Mandating where law requires	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes			
	Mandating masks/PPE for employees		Mandating where law requires	
	Implementing social distancing		Encouraging implementation	
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners		Recommending to proprietors	
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use			
Limiting capacities in shared spaces				
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Rosewood Hotels &amp; Resorts</b> <i>KHOS, New World Hotels &amp; Resorts, Rosewood Hotels &amp; Resorts</i>	Allowing contactless check-in and -out	✓		<a href="https://www.rosewoodhotels.com/en/covid-19-update">https://www.rosewoodhotels.com/en/covid-19-update</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks	✓	Requiring where legally allowed	
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Requiring where legally allowed	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓	Avoiding back-to-back use as possible	
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request	✓		
	Providing contactless room service	✓		
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓		
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Scandic Hotels	Allowing contactless check-in and -out			<a href="https://www.scandichotels.com/customer-service/frequently-asked-questions/covid-19-coronavirus">https://www.scandichotels.com/customer-service/frequently-asked-questions/covid-19-coronavirus</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees			
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners		Using antibacterial liquids	
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Reducing menu range and offering individually packaged options		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
Shangri-La Hotels	Allowing contactless check-in and -out			<a href="https://www.shangri-la-hotel.com/covid-19-update.html">https://www.shangri-la-hotel.com/covid-19-update.html</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			<a href="https://www.shangri-la.com/group/shangri-la-cares">https://www.shangri-la.com/group/shangri-la-cares</a>
	Providing hand sanitizer/wipes			
	Mandating masks/PPE for employees	✓	Conducting temperature screenings	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays			
	Providing hygiene kits in rooms			
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service				



## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Warwick Hotels and Resorts</b>	Allowing contactless check-in and -out		Minimizing interactions	<a href="https://www.warwickhotels.com/hotel-westminster/statement-whr-covid19">https://www.warwickhotels.com/hotel-westminster/statement-whr-covid19</a>
	Mandating masks for guests			
	Mandating guest screenings/temperature checks			<a href="https://www.warwickhotels.com/hotel-westminster/warwick-cares-program">https://www.warwickhotels.com/hotel-westminster/warwick-cares-program</a>
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓	Leaving rooms vacant for 24 hours between stays	
	Providing hygiene kits in rooms			
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use	✓	Limiting capacity to two members simultaneously	
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Offering grab-and-go options and limited menu		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Wyndham Hotels Group</b> <i>AmericInn, Baymont, Days Inn, Dazzler, Dolce Hotels and Resorts, Esplendor, Hawthorn Suites, Howard Johnson's, La Quinta, Microtel, Ramada, Super 8, Trademark Collection, Travelodge, TRYP, Wingate by Wyndham, Wyndham, Wyndham Garden Hotels, Wyndham Grand</i>	Allowing contactless check-in and -out	✓	Providing at select hotels using Wyndham app	<a href="https://www.wyndhamhotels.com/about-us/faq-covid-19">https://www.wyndhamhotels.com/about-us/faq-covid-19</a>
	Mandating masks for guests	✓	Requiring in U.S./Canada public indoor areas	
	Mandating guest screenings/temperature checks			
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓		
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners	✓		
	Sealing guest rooms/leaving vacant between stays	✓	Resting guest rooms for 24–72 hours between guests	
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request	✓		
	Providing contactless room service			
	Implementing high-temperature laundry protocol			
	Allowing gym/spa/business center use			
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓	Offering individually wrapped items at some hotels		

## LODGING

Vendor	Health and Safety Measures	Implemented	Notes	Links
<b>Wynn Resorts</b> <i>Encore, Wynn</i>	Allowing contactless check-in and -out			<a href="https://www.wynnlasvegas.com/hotel-information/health-and-sanitation">https://www.wynnlasvegas.com/hotel-information/health-and-sanitation</a>  <a href="https://www.visitwynn.com/documents/Wynn-Health-Plan.pdf">https://www.visitwynn.com/documents/Wynn-Health-Plan.pdf</a>
	Mandating masks for guests	✓		
	Mandating guest screenings/temperature checks	✓		
	Providing hand sanitizer/wipes	✓		
	Mandating masks/PPE for employees	✓	Checking temperatures at each entry point	
	Implementing social distancing	✓		
	Increasing cleaning and disinfection	✓		
	Using CDC/EPA approved cleaners			
	Sealing guest rooms/leaving vacant between stays	✓		
	Providing hygiene kits in rooms	✓		
	Providing housekeeping on request			
	Providing contactless room service			
	Implementing high-temperature laundry protocol	✓		
	Allowing gym/spa/business center use	✓		
	Limiting capacities in shared spaces	✓		
Providing dining/buffet service	✓			